

Questions and Answers

Contents

1. General Product Information.....	2
1.1 What is Autodesk® Inventor® Publisher?	2
1.2 What's New in Inventor Publisher 2011 R1?	2
1.3 Where is Inventor Publisher 2011 R1 available?.....	2
1.4 Is there a 30-day trial available?.....	2
2. Installation, Configuration, and Licensing	2
2.1 Is the R1 update a full install or does it install on top of the original version?.....	2
2.2 Can I install and run Inventor Publisher 2011 R1 alongside Inventor Publisher 2011?	2
2.3 How can I tell if I have the update or the original version?	2
2.4 How do I get the updated R1 software?	3
2.5 Do I need a different serial number or product key for Inventor Publisher 2011 R1?	3
2.6 Is network licensing available?	3
3. Compatibility and Interoperability.....	3
3.1 Are my original IPB files compatible with the updated files?.....	3
3.2 Are the system requirements for Inventor Publisher 2011 R1 different?	3
4. Mobile Viewer and Online Sharing.....	3
4.1 What is the Autodesk Inventor Publisher Mobile Viewer?	3
4.2 Where can I get the Inventor Publisher Mobile Viewer?	3
4.3 Do I need an iPad, iPhone, or iPod touch to use Inventor Publisher 2011 R1?.....	3
4.4 Is the Inventor Publisher Mobile Viewer available for Android-based mobile devices?	4
4.5 Do I need to have a license of Inventor Publisher 2011 R1 to use the Mobile Viewer?.....	4
4.6 Do I need an Autodesk Account to Publish to Mobile?.....	4
4.7 I already have an Autodesk logon for the newsgroup, Subscription Center access, and/or Beta testing. Will this logon work as my Autodesk Account?.....	4
4.8 How do I get an Autodesk Account for online Publish to Mobile capabilities?	4
4.9 Can we have more than one Autodesk Account connected to one serial number?.....	4
4.10 How much online space do I have?.....	4

1. General Product Information

1.1 What is Autodesk® Inventor® Publisher?

Autodesk Inventor Publisher is innovative technical communications software that can help manufacturers explain and differentiate their products with clear, accurate, and compelling 2D and interactive 3D technical documentation.

1.2 What's New in Inventor Publisher 2011 R1?

Inventor Publisher 2011 R1 delivers many user-requested enhancements, and innovations that have been added since the initial Inventor Publisher 2011 release. Higher everyday productivity, tighter CAD interoperability, new authoring capabilities, and interactive published formats are key areas of the Inventor Publisher 2011 R1 update for subscription customers.

The latest update to Inventor Publisher 2011 also incorporates the ability to publish interactive 3D instructions directly to the Apple iPhone, iPad, and iPod touch mobile devices. With the free companion Inventor Publisher Mobile Viewer App, your field technicians, sales teams, and clients can have the information and instructions they need at their fingertips.

1.3 Where is Inventor Publisher 2011 R1 available?

Inventor Publisher 2011 R1 software update is available Worldwide, in English beginning September 29, 2010. Localized versions will be available at a later date.

1.4 Is there a 30-day trial available?

Yes, a free 30-day trial of Inventor Publisher 2011 R1 will be available from www.autodesk.com/inventorpublisher.

2. Installation, Configuration, and Licensing

2.1 Is the R1 update a full install or does it install on top of the original version?

Autodesk Inventor Publisher 2011 R1 requires a full software installation.

2.2 Can I install and run Inventor Publisher 2011 R1 alongside Inventor Publisher 2011?

Both versions can be installed on the same machine, and either can be run at any time. Running both Inventor Publisher 2011 and Inventor Publisher 2011 R1 concurrently is not recommended.

2.3 How can I tell if I have the update or the original version?

The easiest way to tell is visually: The launch screen and box for the update features a propeller image courtesy of ADEPT Airmotive (Pty.) LTD, while the original version has gear box imagery. The Inventor Publisher 2011 R1 product box and launch screen do not indicate "R1", but the desktop icon and numerous places within the product do indicate "R1".



Inventor Publisher 2011 R1



Inventor Publisher 2011

Note that official licensing files, SKU information, and purchase paperwork will continue to list Inventor Publisher 2011 even after the R1 update becomes available.

2.4 How do I get the updated R1 software?

After September 29 2010, new purchases of Inventor Publisher 2011 will be fulfilled with product boxes that contain Inventor Publisher 2011 R1 software.

For Inventor Publisher subscription customers, the download of Inventor Publisher 2011 R1 software is available on the Subscription Center www.autodesk.com/subscription.

2.5 Do I need a different serial number or product key for Inventor Publisher 2011 R1?

No. . Subscription customers with properly licensed Inventor Publisher 2011 software can simply install the Inventor Publisher 2011 R1 software update, making sure to enter their same serial number and product key (666C1) during the installation process.

You can find your original serial number on the back of your original Inventor Publisher 2011 product box, in the About box of Inventor Publisher 2011, or on your Subscription Center account.

2.6 Is network licensing available?

Yes, network licensing continues to be available for Inventor Publisher 2011 R1 exactly the same as for Inventor Publisher 2011.

3. Compatibility and Interoperability

3.1 Are my original IPB files compatible with the updated files?

Yes, IPB files from Inventor Publisher 2011 are forward compatible to Inventor Publisher 2011 R1. Files from the updated software are not backwards compatible to Inventor Publisher 2011. Performing an Update operation to original IPB files with the updated software is required to re-import Inventor data such as BOM information, decals, and enhanced materials.

3.2 Are the system requirements for Inventor Publisher 2011 R1 different?

No, the system requirements remain the same and can be found here: www.autodesk.com/inventorpublisher.

4. Mobile Viewer and Online Sharing

4.1 What is the Autodesk Inventor Publisher Mobile Viewer?

Autodesk Inventor Publisher Mobile Viewer allows you to interactively view animated 3D instructions created with Autodesk Inventor Publisher desktop software. The mobile viewer is a free App available for download to your iPad, iPhone, and iPod touch.

4.2 Where can I get the Inventor Publisher Mobile Viewer?

This App is available for free from the Apple App Store. Visit www.autodesk.com/appstore.

4.3 Do I need an iPad, iPhone, or iPod touch to use Inventor Publisher 2011 R1?

No, mobile devices are just one more option for viewing files created with Inventor Publisher desktop software. For more information on the system requirements of Inventor Publisher 2011, visit www.autodesk.com/inventorpublisher

4.4 Is the Inventor Publisher Mobile Viewer available for Android-based mobile devices?

Not at this time. Currently this App is available only for Apple devices.

4.5 Do I need to have a license of Inventor Publisher 2011 R1 to use the Mobile Viewer?

No. Anyone can use the Mobile Viewer. However to view content that is relevant to you beyond the sample content files that are included with the App, Mobile Viewer users will need to receive online or local access to Inventor Publisher Mobile (IPM) files created by a user of the desktop Inventor Publisher software.

For example, a service technician who has the Mobile Viewer can view files created and shared by the service engineer who uses the desktop Inventor Publisher user.

4.6 Do I need an Autodesk Account to Publish to Mobile?

An Autodesk Account is only necessary for subscription customers who wish to take advantage of Autodesk's online services to share Inventor Publisher Mobile files online. Many users may find this option to be convenient because the Mobile Viewer is integrated with Autodesk Accounts for easy sharing, but it is not required.

A Save Local option in the Publish to Mobile dialog box lets users save their files to their own hard drive or network space. Files can then be delivered to the mobile devices as email attachments or via iTunes File Sharing without needing to use Autodesk's online services.

4.7 I already have an Autodesk logon for the newsgroup, Subscription Center access, and/or Beta testing. Will this logon work as my Autodesk Account?

Your current Autodesk logon will work for access to the Publish to Mobile online functionality. However, your Beta testing account is currently a separate set of identity credentials and will continue to be different than your Autodesk Account.

4.8 How do I get an Autodesk Account for online Publish to Mobile capabilities?

Online sharing for Inventor Publisher Mobile files is intended for Subscription customers only. Inventor Publisher 2011 R1 software will prompt users to signup for a free Autodesk Account when first attempting to Publish to Mobile online. The direct link is <https://accounts.autodesk.com/>

4.9 Can we have more than one Autodesk Account connected to one serial number?

Yes. It can be network licensed.

4.10 How much online space do I have?

Inventor Publisher subscription customers are entitled to 1GB of online storage & sharing space as one of the many benefits of Autodesk Subscription. Limited sharing space is also provided for users of the Inventor Publisher 30-day trial software.

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